Lincoln LFC 5000 interface for TMT Fleet Maintenance and Service Center solutions from TMW Systems

Benefiting owners, service and parts managers, the LFC 5000 system saves time and money through automatic billing and by creating a smooth work flow throughout the garage. The LFC 5000 system can be customized to allow mechanics controlled access to lubricants and other fluids without leaving their bays.

The system validates open repair orders, as well as the fluid type and quantity for the vehicle associated with the order, and captures dispense events automatically, eliminating manual entering and errors. Accounting functions are completed accurately on the repair order and invoice, recording inventory depletion and eliminating lost billings.

In addition, the LFC 5000 interface can be configured so that the user can initiate a dispense applied to a unit number in cases where a repair order has not been created, such as when a vehicle needs its fluids "topped off." The LFC 5000, which creates reports by product, user, customer or location, simultaneously controls and monitors up to 32 fluids and 300 dispensing locations.

LFC interfaces with your asset management system:
- The validation function helps to ensure that fluid requests from the LFC system match an open labor item for that employee and that there is also a corresponding open service order
- Dispensing of product from the LFC system will not be allowed unless the technician is clocked into the appropriate job in TMT
- LFC authorizes and captures fluid dispensing events through the LFC software
- Repair order and fluid inventory are automatically adjusted in real time
- Job and dispense amount are inserted seamlessly on repair order for accurate record keeping and reduced labor

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TMW software and Lincoln interface testimonial from Bozuto’s Inc.

Bozuto’s Inc. of Cheshire, Conn., uses Lincoln’s fluid inventory management system to control how oil is dispensed — when, where, how much and by whom. With the Lincoln LFC 5000, the system requires a technician to use a unique PIN to select a hose reel and activate a pump to dispense a specific amount of fluid. The system then automatically records the data.

TMW Systems Inc. has been working with Lincoln to develop and implement integration between the two systems that adds a validation function to the process. The validation function helps to ensure fluid requests match an open labor item for that employee and that there is also a corresponding open service order. The system completes this reconciliation in real-time, so service records and inventory records are up-to-date and accurate. Since record keeping is automated rather than manual, labor is reduced.

Bozuto’s recently installed this integration in its fleet management facility and immediately started realizing the benefits. “This integration helps close the loop,” said Warranty Supervisor – Fleet Maintenance Russ McKusick. “It helps our team better monitor the fluids and our technicians handle their service responsibilities more independently. Ultimately, it serves as a key component in consistently monitoring our inventory so that we maintain accurate records and properly bill out the product that has been dispensed.”

According to McKusick, the company is in the process of rolling out the updated system to the technicians in the shop. “We’ve tested it thoroughly, and it does exactly what it is supposed to do,” continued McKusick. “We’re confident that the system is going to be an efficient, simple-to-use solution. Our technicians won’t have to rely on the parts department to activate the pumps, management won’t have to worry about inconsistent billing, and we can trust the system to manage the correct parts and quantities.”